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TRANSMITTAL VIA EXPRESS MAIL:

Mail Stop Appeal Brief-Patents
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

EV833004231US

Re: U.S. Patent Application 09/976,481 for "SOFTWARE SYSTEM FOR
QUANTITATIVE MEASUREMENT AND ACCOUNTABILITY OF SOCIAL
SERVICES"; Filed: October 12, 2001; Applicant: Stephen Butz

Dear Sir:

Enclosed, please find the following:

1. Three (3) copies of our Reply Brief (filed in triplicate);
2. Our post card. Please date stamp and return.

Please charge any additional or unanticipated fees to our Deposit Account 50-3391 and post the following as the attorney docket number: **027021.076760** (a duplicate copy of this charge authorization is attached.) Thank you for your cooperation and assistance.

Respectfully submitted,

Royal W. Craig
Reg. 34,145

I HEREBY CERTIFY that on December 19, 2007, one copy of the above-referenced documents were transmitted by Express Mail to the United States Patent and Trademark Office.

Royal W. Craig